

MD SAHIB MOLLA

JUNIOR IT EXECUTIVE

+880 1601-654316

mdsahibmolla01@gmail.com

Narayanganj, Dhaka

<https://sahitech.github.io/home>

SUMMARY

Junior IT Support professional with practical knowledge in computer troubleshooting, networking support, and system maintenance in hospitality environments. Skilled in installing operating systems, configuring printers and POS devices, and resolving LAN and WiFi connectivity issues. Able to diagnose technical problems quickly and support operational departments to ensure smooth hotel operations. Currently pursuing a BSc in Computer Science and continuously developing skills in cybersecurity, web development, and data analysis.

SKILLS

- Hardware Troubleshooting
- Windows Installation
- LAN & Router Configuration
- WiFi Troubleshooting
- Printer & POS Support
- Basic CCTV Monitoring
- Software Installation
- System Optimization

WORK EXPERIENCE

The Jaber Dhaka

IT Support Specialist – Hospitality Systems • Dec 2025 – Current

- Diagnosed and resolved computer system issues used by operational departments
- Installed and configured Windows operating systems and essential software
- Set up and maintained printers and POS-related devices
- Assisted with LAN connectivity and WiFi troubleshooting
- Supported monitoring and maintenance of CCTV systems
- Responded quickly to technical issues to minimize operational disruptions

CURRICULUM ACTIVITY

SahiTech

Web Developer | Personal Tech Projects • Feb 2025 - Present

- Developed and deployed responsive websites using HTML, CSS, and JavaScript
- Built portfolio and project-based web applications
- Managed hosting, domain configuration, and website deployment
- Focused on user friendly design and performance optimization

TOOLS & TECHNOLOGIES

- HTML
- CSS
- JavaScript
- GitHub
- Web Hosting
- Basic Networking
- SEO Optimization
- Artificial intelligence
- Windows and Linux OS

EDUCATION

Higher Secondary Certificate (Science)

Higher Secondary Certificate (Science) • 2020–2022

Bachelor of Science in Computer Science

Bangladesh open University • Feb 2026 - Present

CERTIFICATIONS

Ai Certification

HP LIFE. • Presented 12/17/2024

Certified Network Administrator

Microsoft Learning • Feb 2026 - Present